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Democratic Services



HEALTH LIAISON PANEL

Thursday 23 November 2023 at 7.00 pm

Place: Council Chamber - Epsom Town Hall

The members listed below are summoned to attend the Health Liaison Panel meeting, on the day and at the time and place stated, to consider the business set out in this agenda.

Councillor Christine Cleveland (Chair)	Councillor Bernice Froud
Councillor Chris Ames	Councillor Bernie Muir
Councillor Liz Frost	Councillor Kim Spickett

Yours sincerely

A handwritten signature in black ink, appearing to read 'Sing'.

Chief Executive

For further information, please contact democraticservices@epsom-ewell.gov.uk or tel: 01372 732000

EMERGENCY EVACUATION PROCEDURE

No emergency drill is planned to take place during the meeting. If the fire alarm sounds continuously, or if you are instructed to do so, you must leave the building by the nearest available exit. You will be directed to the nearest exit by council staff. It is vital that you follow their instructions.

- You should proceed calmly; do not run and do not use the lifts;
- Do not stop to collect personal belongings;
- Once you are outside, please do not wait immediately next to the building, but move to the assembly point at Dullshot Green and await further instructions; and
- Do not re-enter the building until told that it is safe to do so.

Public information

This meeting will be held at the Town Hall, Epsom. A limited number of seats will be available on a first-come first-served basis in the public gallery at the Town Hall. If you wish to observe the meeting from the public gallery, please arrive at the Town Hall reception before the start of the meeting. A member of staff will show you to the seating area. For further information please contact Democratic Services, email: democraticservices@epsom-ewell.gov.uk, telephone: 01372 732000.

Information about the terms of reference and membership of this Committee are available on the [Council's website](#). The website also provides copies of agendas, reports and minutes.

Agendas, reports and minutes for this Committee are also available on the free Modern.Gov app for iPad, Android and Windows devices. For further information on how to access information regarding this Committee, please email us at Democraticservices@epsom-ewell.gov.uk.

Exclusion of the Press and the Public

There are no matters scheduled to be discussed at this meeting that would appear to disclose confidential or exempt information under the provisions Schedule 12A of the Local Government Act 1972 (as amended). Should any such matters arise during the course of discussion of the below items or should the Chair agree to discuss any other such matters on the grounds of urgency, the Committee may wish to resolve to exclude the press and public by virtue of the private nature of the business to be transacted.

Questions and statements from the Public

Questions and statements from the public are not permitted at meetings of this Committee. [Annex 4.2](#) of the Epsom & Ewell Borough Council Operating Framework sets out which Committees are able to receive public questions and statements, and the procedure for doing so.

Filming and recording of meetings

The Council allows filming, recording and photography at its public meetings. By entering the Council Chamber and using the public gallery, you are consenting to being filmed and to the possible use of those images and sound recordings.

Members of the Press who wish to film, record or photograph a public meeting should contact the Council's Communications team prior to the meeting by email at: communications@epsom-ewell.gov.uk

Filming or recording must be overt and persons filming should not move around the room whilst filming nor should they obstruct proceedings or the public from viewing the meeting. The use of flash photography, additional lighting or any non-handheld devices, including tripods, will not be allowed.

AGENDA

1. DECLARATIONS OF INTEREST

Members are asked to declare the existence and nature of any Disclosable Pecuniary Interests in respect of any item of business to be considered at the meeting.

2. MINUTES OF THE PREVIOUS MEETING (Pages 5 - 8)

The Panel is asked to confirm as a true record the Minutes of the Meeting of the Panel held on 11 July 2023 (attached) and to authorise the Chair to sign them.

3. SUICIDE PREVENTION: A LOCAL PICTURE OF EPSOM AND EWELL

Speaker: Nanu Chumber-Stanley (Public Health Lead - Suicide Prevention & Public Mental Health Training – Surrey County Council Public Health Team)

4. DRAFT SUICIDE PREVENTION ACTION PLAN

Speaker: Rachel Kundasamy (Community Development Manager, Epsom and Ewell Borough Council)

5. EPSOM AND ST HELIER UNIVERSITY HOSPITAL NHS TRUST: BRIEFING PAPER

(BRIEFING PAPER TO FOLLOW)

For discussion, comments, and questions.

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Minutes of the Meeting of the HEALTH LIAISON PANEL held at the Council Chamber, Epsom Town Hall on 11 July 2023

PRESENT -

Councillor Christine Cleveland (Chair); Councillors Chris Ames, Liz Frost, Phil Neale (as nominated substitute for Councillor Bernice Froud), Bernie Muir and Kim Spickett

In Attendance: Councillor Rod Ashford (Reigate and Banstead Borough Council), Jamie Gault (Chief Executive Officer (Action for Carers)), and Markku Slattery (Director of Strategy and Transformation (Surrey Downs Health and Care Partnership))

Absent: Councillor Bernice Froud

Officers present: Rachel Kundasamy (Community Development Manager), Gayle Osbourne (Community Development Officer) and Serena Powis (Community Development Officer)

1 DECLARATIONS OF INTEREST

Councillor Chris Ames, Other Interest: Councillor Chris Ames wished to declare that his wife worked for the NHS and that he was also a carer.

Councillor Liz Frost, Other Interest: Councillor Liz Frost wished to declare a potential conflict of interest due to other commitments in the healthcare sector.

Councillor Kim Spickett, Other Interest: Councillor Kim Spickett wished to declare a potential conflict of interest due to other commitments on the malnutrition pathway.

2 MINUTES OF THE PREVIOUS MEETING

The Minutes and the Restricted Minutes of the meeting of the Health Liaison Panel held on 7 March 2023 were reviewed by the Panel. The Panel agreed that they were a true record and authorised the Chair to sign them.

3 ACTION FOR CARERS - 'THE LOCAL PICTURE AND THE VALUE OF CARERS' UPDATE

The Panel received a presentation (published as a supplement to the agenda) from Jamie Gault, CEO (Action for Carers).

The following matters were considered by the Panel:

- a) Action for Carers acknowledged that they can generate almost 5x return on investment for every £1 received, and therefore more funding would inevitably increase their opportunities to support and thus their reach and impact.
- b) The impact of the disparity between the language used on the 2011 and 2021 censuses was considered. The structure of the question surrounding carers and care responsibilities was changed between the two censuses, leading to a potential difference in how carers may self-identify and therefore answer, consequently altering the number of carers recorded.
- c) It was acknowledged that carers do not always self-identify their care roles and responsibilities and so may not realise that help is available. Action for Carers commented that they seek to mitigate this by offering multiple referral channels, such as their website. They also ensure that their promotional marketing is simple and clear for the public to understand and therefore identify with. They commented that these channels have evidenced success as their referrals have increased 25% since they launched the marketing. However, they also recognise that there are still barriers towards reaching approximately 20,000 'hidden carers' who do not recognise their care responsibilities.
- d) Other partnership and promotional opportunities were discussed, including SMEF, health and wellbeing boards, social media and utilising Cllr's networks.
- e) The need to support the borough's digitally excluded residents in accessing Action for Carers was acknowledged and discussed.

4 SURREY HEARTLANDS - SERVICE UPDATE

The Panel received a presentation (published as a supplement to the agenda) from Markku Slattery, Director of Strategy and Transformation (Surrey Downs Health and Care Partnership).

The following matters were considered by the Panel:

- a) The presentation included information on the development and expansion of local NHS services. It was acknowledged that there is a current shortage of NHS staff, and it is imperative to ensure that the new models are not impacted by this shortage. While it was recognised that healthcare staff is a national challenge, it was also acknowledged that the interdisciplinary model outlined in the presentation will bring teams together and make services more collaborative and streamlined. This change will improve service efficiency by preventing duplication that occurs in silo. Integrated working also expands staffs' skill sets so they can support a wider array of concerns. Additionally, teams have operational protocols to oversee capacity and ensure they can adequately provide care.

- b) It was acknowledged that digital monitoring could be leveraged in the developments, but it is undergoing integration within the new services. These integrated digital models add value, especially with those with complex needs, but it is not necessarily the best care for all. Instead, a bespoke care plan will be decided by the multi-disciplinary teams.
- c) It was commented that the developments do not accommodate, nor concern, urgent response to mental health crises. Currently this area of development does not support complex acute mental health, which is instead supported in the community elsewhere.
- d) It was queried whether the co-design approach outlined in the community developments – enabling people to identify what they want and centering those findings in the developments – is possible when service users are not medically qualified. Surrey Downs Health and Care Partnership reaffirmed the distinction between medical services that provide clinical care versus community support. Co-design is not about assessing care or measuring outcomes but identifying unmet health and wellbeing desires. Therefore, what is offered on healthcare wards may differ from what residents want in the community.

5 EPSOM AND ST HELIER UNIVERSITY HOSPITALS NHS TRUST - 'BUILDING YOUR FUTURE HOSPITALS' UPDATE

The Panel received a written 'Building Your Future Hospitals' update from Epsom and St Helier University Hospitals NHS Trust.

The Chair encouraged the Panel Members to submit in writing any questions they may have in relation to the content of the update to Officers.

The meeting began at 7.30 pm and ended at 8.50 pm

COUNCILLOR CHRISTINE CLEVELAND (CHAIR)

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