

Public Document Pack



HEALTH LIAISON PANEL

Thursday 14 December 2017 at 7.30 pm

Committee Room 2 - Epsom Town Hall

The members listed below are summoned to attend the Health Liaison Panel meeting, on the day and at the time and place stated, to consider the business set out in this agenda.

Councillor Richard Baker (Chairman)	Councillor Humphrey Reynolds
Councillor Steve Bridger	Councillor Jean Steer
Councillor George Crawford	Councillor Peter Webb
Councillor Jane Race	

Yours sincerely

Chief Executive

For further information, please contact Fiona Cotter, 01372 732124 or fcotter@epsom-ewell.gov.uk

AGENDA

1. DECLARATIONS OF INTEREST

Members are asked to declare the existence and nature of any Disclosable Pecuniary Interests in respect of any item of business to be considered at the meeting.

2. HEALTH AND WELLBEING POSITION STATEMENT (Pages 3 - 56)

The Health Liaison Panel is asked to comment on the draft Health and Wellbeing Position Statement and attached Action Plan prior to consideration by the Community and Wellbeing Committee in January 2018.

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Health Liaison Panel consultation

Health and Wellbeing Position Statement on current work activity

The council is involved in supporting the health and wellbeing of our residents as the central components for a happy, productive and rewarding life. Many of Epsom and Ewell Borough Council's services help support our resident's health and wellbeing, ranging from the successful participation in the Surrey Youth Games, providing services through the Community and Wellbeing Centre, provision of Meals on Wheels, encouraging residents to become volunteers and the operation of the Disabled facilities Grant and many more.

The Health Liaison Panel is asked to comment on the draft Health and Wellbeing Position Statement and attached Action Plan prior to consideration by the Community and Wellbeing Committee in January 2018.

Purpose of the Health and Wellbeing Position Statement

The Health and Wellbeing Position Statement is intended as the first stage in developing a more strategic approach to influencing Health and Wellbeing in the borough. It is intended that subsequent iterations will bring more focus on emerging key local health and wellbeing priorities.

The Position Statement is intended to:

- a) Recognise the role of the borough council in improving Health and Wellbeing
- b) Enable the development of a more strategic approach to the delivery of Health and Wellbeing in the future
- c) Assist in developing improved service delivery, such as co-ordination of interventions in future services
- d) Enhance the influence with partner organisations involved in Health and Wellbeing

Existing strategy and plans

The Surrey Health and Wellbeing Board established Surrey's Joint Health and Wellbeing Strategy which was refreshed by the Board in April 2016.

https://www.healthysurrey.org.uk/_data/assets/pdf_file/0003/139251/Health-and-Wellbeing-Strategy-2016-web2-Compressed.pdf

This sets out the Board's key Health and Wellbeing priorities as:

- Improving children's health and wellbeing
- Developing a preventative approach
- Promoting emotional wellbeing and mental health
- Improving older adults' health and wellbeing

- Safeguarding the population

Each of these five priorities themselves contains specific objectives which are focussed on achieving that priority. Although the county council are significant contributors to improving Health and Wellbeing across Surrey, along with other partners, Epsom and Ewell Borough Council's services also deliver on each of the five priorities and the borough council plays a real role in the delivery of the Boards' strategy.

Under the borough council's vision 'Making Epsom and Ewell an excellent place to live and work' the Epsom and Ewell Borough Council Corporate Plan has four key priorities, which themselves can have a significant influence on Health and Wellbeing.

1. Supporting our community
2. Managing our resources
3. Supporting business and our local economy
4. Keeping the Borough clean and green

Structure of the Health and Wellbeing Action Plan

This position statement of current work activity includes the attached Health and Wellbeing Action Plan which has brought together the wide range of Borough Council services which impact on Health and Wellbeing. It is therefore possible to identify what the borough council is doing against each priority, the services have been listed against each of the five Health and Wellbeing priorities and the also identifies any of the council's key priorities that may apply.

The borough council is also involved in shaping other aspects of health care within the borough through the activities of the various committees and particularly the Community and Wellbeing Committee (CWBC) and the Health Liaison Panel, which includes provision of leadership and liaison with NHS bodies, reporting to the CWBC.

Next Steps

- Report to Community and Wellbeing Committee January 2018
- Identify potential for co-ordinating activities or initiatives to provide enhanced outcomes within existing resources
- Discussions with Surrey County Council (e.g. Adult Social Care and Social Services) and Public Health England to raise awareness of relevant borough council activity and identify areas for further co-ordination or service development within existing resources
- Review existing data to identify the Health and Wellbeing priorities specific to the borough

Partner organisations/groups involved in Health and Wellbeing

- Surrey Smoke Free Tobacco Control Alliance
- Chartered Institute of Environmental Health Surrey Housing Study Group
- Chartered Institute of Environmental Health Surrey Health and Safety Study Group
- Chartered Institute of Environmental Health Surrey Food Safety Study Group
- Chartered Institute of Environmental Health Surrey Pollution Study Group
- Chartered Institute of Environmental Health Surrey Environmental Health Managers Group
- Public Health England Health Protection Surrey/Sussex Group
- Surrey Air Quality Alliance
- Multi–Agency Public Protection Arrangement - MAPPA 2 & 3
- Multi–Agency Risk Assessment Conference – MARAC
- CHARMM
- Surrey Chief Housing Officers Group
- Surrey Housing Needs Managers Group
- Surrey Homeless Alliance
- NE Surrey Young People, Looked After & Care Leaders Meetings
- Surrey Borders
- East Surrey Community Safety Partnership
- Surrey Drug and Alcohol Group
- Public Health and Social Education Advisory Group
- D&B Lead Member & Officer (Surrey Social Services)
- D&B Lead Officer Safeguarding Leads.
- PREVENT/CHANNEL Lead
- Local Joint Commissioning Group
- Surrey Downs Preventative Action Network
- Social Prescribing Group
- Health and Wellbeing Leads
- Surrey Officers Group
- Surrey Heartlands Stakeholder Reference Group meetings
- Hospital Trust Quality Account
- Adult Social Care Caseload meetings
- Equipment and Adaptations Review Project Working Group
- Surrey Communications Group
- Epsom Health and Care Programme Delivery Board
- Systems Resilience Group

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Epsom & Ewell Health & Wellbeing Action Plan 2017-2018

Surrey Health & Wellbeing Strategy Aim 1: Improving Children’s Health and Wellbeing

Giving every child the best start in life and supporting children and young people to achieve the best health outcomes possible

*Epsom & Ewell Key Priorities: **Supporting our Community***

SCC Objectives	Actions	Funding/Resource Implications	Timescale	Target	Baseline	Update/Progress	Traffic Light
1.1 To decrease the number of overweight or obese Children in Epsom & Ewell.	Surrey Youth Games: Annual entry provides children 6 weeks of free coaching sessions across 15 sports linking to local sports clubs and organisations helping to increase physical activity levels.	Existing budget & sponsorship	By end of July 2017	To plan and prepare the borough entry into the 2017 Surrey Youth Games.	SYG 2016 registrations = 523 coaches/vols = 20 Clubs = 15 15 sports included in the SYG in 2016	SYG 2017 registrations = 559 young people Coaches/volunteers = 60 Clubs = 15 15 sports included in the SYG in 2017	Complete

SCC Objectives	Actions	Funding/Resource Implications	Timescale	Target	Baseline	Update/Progress	Traffic Light
	Development of sporting and play facilities: New sporting and play opportunities for children & young people within the Borough helps to increase physical activity levels.	Budget identified and confirmed through S106	By March 2018 By Oct 2017	To develop and build an extension at Long Grove Skate Park. To resurface the tennis courts at Alexandra Rec	No baseline No baseline	Planning permission has now been submitted and an outcome is due by Jan 18. Expected to have started work by Feb 2017. All 3 tennis courts resurfaced. Discussions have taken place with local tennis coaches to develop a parks programme	Amber Green

SCC Objectives	Actions	Funding/Resource Implications	Timescale	Target	Baseline	Update/Progress	Traffic Light
	Tennis development: Continue work in partnership with Epsom Community Tennis and other providers to support tennis opportunities across the borough providing affordable opportunities to increase physical activity levels.	EEBC provides courts for free and Epsom Community Tennis provide free coaching	By March 2018	To develop a partnership between ECT and Ebbisham Tennis Club to provide further tennis opportunities within the borough	No baseline	ECT have provided free tennis coaching every Saturday since March. Average attendance per week is 15. Discussions have taken place to link Ebbisham Sports Club with the programme to provide further playing opportunities.	Green
	Eat out Eat Well: Promotion of healthy eating award for caterers offering healthy menu choices	Funded via County Council and resourced by EEBC during food hygiene inspections	Ongoing				
	Provision of exercise classes for children at Bourne Hall	Self-funded					

SCC Objectives	Actions	Funding/Resource Implications	Timescale	Target	Baseline	Update/Progress	Traffic Light
	Promotion of healthy eating campaigns such as Change 4 Life					Promotion of Change 4 Life campaign via e-Borough Insight Jul & Aug 17; Twitter, Facebook; posters in Council venues.	
1.2 To ensure Early Help provision for children in Epsom & Ewell who have a mental health disorder.	Longmeadz Kickn Project: The project targets 'at risk' young people and signposts them to services that can support their needs, this includes mental health needs.	Partnership Fund collected over a number of years from funding bids and partner contributions	By Aug 2017	To put in place new delivery arrangements to ensure the sustainability of Longmeadz Kickn once SCC's Prevention contract has ceased.	No baseline	New management arrangements identified and the project continues to attract between 15-20 young people per week. Those young people with special needs are signposted to relevant services for additional support where appropriate.	Green
1.3 To consider the provision for Looked After Children in Epsom & Ewell.							

SCC Objectives	Actions	Funding/Resource Implications	Timescale	Target	Baseline	Update/Progress	Traffic Light
1.4 To provide support to children who have day-to-day activities limited by a long term health problem or disability							
1.5 To provide support for pregnant women to help them stop smoking.	Contributions to Surrey Smoke Free Alliance	EHO Attendance at meetings as and when they can contribute to the agenda (up to twice per year).					
	Voluntary smoking ban in Council play parks	None	Complete	Installation of signage	None	Passive deterrence to denormalise smoking near children	
1.6 To encourage mothers to continue breastfeeding beyond 6-8 weeks.	Make breastfeeding facilities available in Council venues for this						

EEBC Objectives	Actions	Funding/Resource Implications	Timescale	Target	Baseline	Update/Progress	Traffic Light
1a) To decrease air pollution in Epsom & Ewell.	Air Alert- Air Pollution warning service (via text messaging) for residents	£1000 per year	3 year commitment	None at present, may be possible to devise one based on take up	66 people	None, opportunities for publicity Comms: Promotion of Air Alert in e-Borough Insight (on-going) and social media.	
	Air Quality Monitoring – Diffusion Tubes	Budgeted	Ongoing since 1999	Ideally to improve air quality in all areas	Annual NO2 national objective is 40 mg/m3		
1b) Pest Control	Provision of Pest Control Service	Budgeted	New service commenced 10/16	Income target established at £8000 p/a	-	First year of service appears to show resident satisfied with service. Comms: Promotion of Pest Control Service in Borough Insight Issue 69, e-Borough Insight Aug 2017; social media; Posters in council venues and borough noticeboards.	

EEBC Objectives	Actions	Funding/Resource Implications	Timescale	Target	Baseline	Update/Progress	Traffic Light
1c) Nuisance Investigations	Response to complaints of noise, bonfires, accumulations of waste, flytipping, odour, artificial light	Budgeted	Ongoing	None	c.800 complaints annually	Comms: Promotion of SCC & EEBC info on flytipping in e-Borough Insight (various issues); social media; SCC campaign in Members' Update.	
1d) Support for travellers	Dealing with encampments/welfare checks and support to local settled residents	Within existing budgets	Ongoing	As required			
1e) Promoting healthy and active lifestyles for the young	Implement the Leisure Development Strategy	Within existing budgets	By end of March 2018	To deliver against all identified targets within the Leisure Developments Strategy			
	Provision of exercise & dance/drama classes at Bourne Hall	Self - funded					
	Community clean up campaigns	Within existing budgets	On-going	As part of Volunteer Initiatives performance management target	Support at least three community/volunteer clean up campaigns	Target met	

EEBC Objectives	Actions	Funding/Resource Implications	Timescale	Target	Baseline	Update/Progress	Traffic Light
	Communications conduit for NHS national campaigns such as NHS England, NHS Choices, Public Health England South East					Comms: Promote messages put out by NHS and PHE; Healthy Surrey, Surrey Downs CCG etc via e-Borough Insight, social media, Borough Insight (where relevant), posters.	
	Communications conduit for local campaigns such a Surrey and Borders Partnership, NHS Foundation Trust, Surrey Downs CCG and Healthwatch Surrey						

Surrey Health & Wellbeing Strategy Aim 2: Developing a Preventative Approach

Preventing ill-health and promoting wellness, spotting potential problems as early as possible and ensuring effective support for people

*Epsom & Ewell Key Priorities: **Supporting our Community***

SCC Objectives	Actions	Funding/Resource Implications	Timescale	Target	Baseline	Update/Progress	Traffic Light
2.1 To help decrease the number of alcohol drinkers in Epsom & Ewell who are considered as increasing risk or higher risk drinkers	Social Prescribing will sign post to Don't bottle it up when they are referred under the title of being Healthy for over 55s (e.g. exercise, weight loss, alcohol consumption)	Existing resources	March 2018	To sign post to Don't bottle it up		Pilot is for a period of one year end date March 2018	

SCC Objectives	Actions	Funding/Resource Implications	Timescale	Target	Baseline	Update/Progress	Traffic Light
	High Impact Complex Drinkers Pilot	Existing resources	April 2017-2019	A 2 year pilot responding to high impact complex drinkers (HICD) in East Surrey by providing an enhanced element to the existing substance misuse service provided by Catalyst, focusing solely on the classic 'Blue Light client group'.			
2.2 To help decrease the number of smokers in Epsom & Ewell	Smoke Free Playparks – Voluntary ban on smoking within selected play parks within the Borough	Existing budget, supply of signage from SCC	Complete			Comms: Promotion of #Stoptober and One You PHE and NHS campaigns linking with Health Surrey via all our channels – e-Borough Insight and social media.	

SCC Objectives	Actions	Funding/Resource Implications	Timescale	Target	Baseline	Update/Progress	Traffic Light
	Social Prescribing will sign post to Quit 51 when they are referred under the title of being Healthy for over 55s (e.g. exercise, weight loss, alcohol consumption)	Existing resources	March 2018	To signpost to Quit 51 when they are referred to Social prescribing		Pilot is for a period of one year end date March 2018	
2.3 To decrease the number of adults in Epsom & Ewell who are over-weight or obese.	Get Active 50+ programme: Targets sedentary, over 50s and offers a programme of activities to help increase physical activity levels	Grant through Sport England – 2 year grant	By Dec 2017	To deliver a physical activity programme aimed at ages 50+ focused on racketball To identify, develop and support the delivery of new classes for those aged 50+ in the Borough	2016 = 52 unique participants No baseline	Comms: Promotion of all EEBC Get Active 50+ initiatives (Cage Cricket, Swimming, Bowls, Strength & Balance classes etc) through all comms channels – press release, web features, Borough Insight, e-Borough Insight, social media and posters (On-going).	
	Provision of Weightwatchers sessions at Bourne Hall	Self-funded					

SCC Objectives	Actions	Funding/Resource Implications	Timescale	Target	Baseline	Update/Progress	Traffic Light
	Social Prescribing will sign post to Activities within the borough when they are referred under the title of being Healthy for over 55s (e.g. exercise, weight loss, alcohol consumption)	Existing resources	March 2018	To signpost the over 55's to activities within the borough to support weight loss		Pilot is for a period of one year end date March 2018	
2.4 To encourage more adults in Epsom & Ewell to eat the recommended 5 portions of fruit and vegetables per day	Eat out Eat Well: Promotion of healthy eating award for caterers offering healthy menu choices	Funded via County Council and resourced by EEBC during food hygiene inspections	Ongoing				
	Social Prescribing will sign post to 'Eat well' when they are referred under the title of being Healthy for over 55s (e.g. exercise, weight loss, alcohol consumption)	Existing resources	March 2018	To signpost to 'Eat well' when they are referred to Social prescribing		Pilot is for a period of one year end date March 2018	

SCC Objectives	Actions	Funding/Resource Implications	Timescale	Target	Baseline	Update/Progress	Traffic Light
2.5 To increase the number of adults in Epsom & Ewell completing 150 minutes of activity a week.	Round the Borough Hike & Bike: Delivery of these annual events encourage more people to take part in physical activity	Existing budget	By end Sept 2017	To increase the number of participants who register for the Hike and Bike events by 5%	RBB 2016 278 registered 187 took part RBH 2016 124 registered 55 took part		
	Get Active 50+ programme: Targets sedentary, over 50s and offers a programme of activities to help increase physical activity levels	Grant through Sport England – 2 year grant	By Dec 2017	To deliver a physical activity programme aimed at ages 50+ focused on racketball To identify, develop and support the delivery of new classes for those aged 50+ in the Borough	2016 = 52 unique participants No baseline		

SCC Objectives	Actions	Funding/Resource Implications	Timescale	Target	Baseline	Update/Progress	Traffic Light
	Epsom & Ewell Health Walks: The Council prints the leaflets and promotes the walks to encourage more people to take part.	Run by volunteers but EEBC provides support through printing brochures each quarter	By March 2018	In partnership with E&EHW, assist in the production and promotion of a quarterly walk programme	4 times a year		
	Development of sport facilities: New sporting opportunities within the Borough helps to increase physical activity levels.	Capital funding from s106, CIL or external grants	By March 2018 By Oct 2017	To develop and build an extension at Long Grove Skate Park. To resurface the tennis courts at Alexandra Rec	No baseline No baseline		
	To work in partnership with Better (GLL) to encourage healthy and active lifestyles by supporting and developing community focused activity programmes at the Rainbow Leisure Centre		By Dec 2017	Work with the Rainbow Leisure Centre and Amateur Swimming Association to facilitate and promote adult only (50+) beginners swimming courses at the RLC	2016 = 29 unique participants		

SCC Objectives	Actions	Funding/Resource Implications	Timescale	Target	Baseline	Update/Progress	Traffic Light
	Countryside Team Conservation Volunteers	Operates within existing budgets which are very reliant on external grants	On going	Requires Countryside Officer to be employed for three days per week.	Currently average approx 400 volunteer days annually which is valued at approx. £23,000		
2.6 To support Epsom & Ewell Schools in providing school pupils with 3 hours of PE a week.	Work with schools to encourage school-club links and encourage use of school facilities			To support the development of a junior fencing club based at Glyn school in partnership with Epsom Fencing Club	No baseline		
2.7 To help decrease the number of alcohol-related hospital admissions in Epsom & Ewell.	To receive A&E data for alcohol related admissions based upon the Cambridge model to identify licensed facilities that are hot spots	Within existing budget	Ongoing				

EEBC Objectives	Actions	Funding/Resource Implications	Timescale	Target	Baseline	Update/Progress	Traffic Light
2a) Food Hygiene	Food Hygiene Rating Scheme: Promotion of 5 rated food businesses in the Borough through Social Media to encourage food hygiene compliance	Within existing budget	2017-2018	10 percent reduction in 0,1 and 2 rated premises	58 premises	To date 19 percent recorded improvement Comms: Ongoing – promotion of all 5 rated FHRS establishments via social media.	
	Food safety campaigns from Food Standards Agency	None		Promotion of food safety week, safe summer catering, safe Christmas catering			
2b) Air Pollution	Air Alert- Air Pollution warning service (via text messaging) for residents	£1000 per year	3 year commitment	None at present, may be possible to devise one based on take up	66 people	None, opportunities for publicity	
	Air Quality Monitoring – Diffusion Tubes	Budgeted	Ongoing since 1999	Ideally to improve air quality in all areas	Annual NO2 national objective is 40 mg/m3		
2c) Clinical Waste Collection	Provision of service to supply residents with a safe means of disposing of clinical and sharps waste	Within existing budget	Ongoing	None			

EEBC Objectives	Actions	Funding/Resource Implications	Timescale	Target	Baseline	Update/Progress	Traffic Light
2d) Pest Control	Provision of a comprehensive Pest Control Service	Budgeted	New service commenced 10/16	Income target established at £8000 p/a	-	First year of service appears to show resident satisfied with service.	
2e) Infectious Disease Control	Investigation and control of infectious diseases.	Within existing budget			Up to 140 per year, up to six which require close management		
2f) Licensing							
2g) Nuisance Investigations around noise/odour etc	Investigation and abatement of nuisance using a range of environmental and ASB powers	Within existing budget			c.800 per year		
2h) Private Sector Housing Enforcement	Licence certain houses in multiple occupation, enforce minimum standards of housing in the private sector	Within existing budget			100 complaints per year. 35 licenced HMOs at present	Proposal for altering licensable criteria will result in three times the number of licenced properties	

EEBC Objectives	Actions	Funding/Resource Implications	Timescale	Target	Baseline	Update/Progress	Traffic Light
2i) Filthy and Verminous property clearances	Detect and tackle properties contributing to ill health through visual and physical inspections	Within existing budget where clearance is funded by the occupant/charge on the property			Up to six assessments per year	Continues to be a tricky area involving multiple agencies.	
2j) CCTV (Streetscape)	Currently operate 20 (16 Epsom/2 Ewell Village & 2 Stoneleigh) CCTV cameras and data feeds to Surrey Police.	Within existing budget allocated for the provision of CCTV	Annual review.		To maintain 20 camera feeds at all times.		
2k) Promoting proportionate risk management of work activities	-Training -Policy and guidance in place to guide employees	Within existing budget	Ongoing	Risk assessment of our work activities that could affect the health, welfare and safety of employees and others affected by our work activities.	Risk assessments in place	Annual review or when there are changes in the work activity	
2l) Supporting employees remain at work and in good health	-Policies and risk assessments for identifying workplace stress and return to work	Within existing budget	Ongoing	Prevention of long term sickness and return to work	When required	Annual review of policies and risk assessment.	Green

EEBC Objectives	Actions	Funding/Resource Implications	Timescale	Target	Baseline	Update/Progress	Traffic Light
2m) Preventing ill health arising from workplace activities	-Training -Monitoring and supervision of tasks -Policies and guidance in place Occupational health monitoring when required	Within existing budgets	Ongoing	Preventing long term disease and ill health	When required by legislation or advice from Occupational Health Physician	Review of sickness records Review of results of occupational health screening	Green
2n)Policies and guidance in place to achieve a safe and healthy working environment	-Policies and guidance in place to assist managers achieve a safe and healthy work environment	Within existing budgets	Ongoing due to changes in legislation and good practice guidance	Achieving legal compliance Achieving an environment in which employees and others are able to maintain current health	Sickness absence relating to work activities	Review of reported accidents, incidents and near misses and sickness absence records	Amber

Surrey Health & Wellbeing Strategy Aim 3: Promoting Emotional Wellbeing and Mental Health

Promoting good mental health, ensuring early intervention and providing effective treatment and support services for people with enduring mental health problems

*Epsom & Ewell Key Priorities: **Supporting our Community and Keeping our Borough Clean and Green***

SCC Objectives	Actions	Funding/Resource Implications	Timescale	Target	Baseline	Update/Progress	Traffic Light
3.1 To offer support for those adults in Epsom & Ewell with depression or severe depression.	<p>Link with and promote services offering expert help</p> <p>Work with Epsom Community Mental Health Week (ECMHW) and St Barnabas Church.</p> <p>Also work with Workstress Solutions</p> <p>The Mary Frances Trust</p> <p>Disability North Surrey (DIANS)</p>					<p>Comms: Promotion of Epsom Mental Health and Wellbeing Festival through all comms channels.</p> <p>Ongoing – regular promotion of relevant activities by Mary Frances Trust if Comms is made aware of upcoming activities.</p>	

SCC Objectives	Actions	Funding/Resource Implications	Timescale	Target	Baseline	Update/Progress	Traffic Light
3.2 To signpost support services to ensure early intervention for people with mental health problems	Surrey Mental Health & Housing Protocol	Existing resources	On-going	Through joint working with Mental Health Services, Adult Social Care and the Borough Council Housing Departments and social housing providers the Surrey wide Mental Health and Housing Protocol establishes common procedures and improve outcomes for people with mental health needs in Surrey.		Comms: Regular promotion of Epsom Safe Haven in e-Borough Insight and social media channels.	
	Special Needs Register/Panel	Existing resources	On-going				
	Social Prescribing will sign post to 'Mental Wellbeing' when they are referred under the title of being Healthy for over 55s (e.g. exercise, weight loss, alcohol consumption)	Existing resources	March 2018	To signpost to 'Mental Wellbeing' when they are referred to Social prescribing		Pilot is for a period of one year end date March 2018	

SCC Objectives	Actions	Funding/Resource Implications	Timescale	Target	Baseline	Update/Progress	Traffic Light
3.3 To promote good mental health.	Provision of Spiritual Healing sessions at Bourne Hall	Self-funded					

EEBC Objectives	Actions	Funding/Resource Implications	Timescale	Target	Baseline	Update/Progress	Traffic Light
3a) Support Travellers wellbeing	Dealing with encampments/welfare checks	Within existing budgets	Ongoing				
3b) Encouraging and supporting volunteering initiatives	Organising volunteer activities	Within existing budgets	On-going	Support at least three community/ volunteer clean up campaigns		Target Met Comms: Promote SCC Volunteering campaign to tie in with any EEBC volunteering opportunities.	
	Countryside Team Conservation Volunteers	Operates within existing budgets which are very reliant on external grants.	On going	Requires Countryside Officer to be employed for three days per week	Currently average approx 400 volunteer days annually which is worth approx. £23,000		

EEBC Objectives	Actions	Funding/Resource Implications	Timescale	Target	Baseline	Update/Progress	Traffic Light
	Countryside Team Ecological Monitoring Volunteers	Operates within existing budgets which are very reliant on external grants	On going	Continue to recruit and support volunteers to assist with ecological monitoring in the Boroughs Open spaces	Currently average approx 70 volunteer days annually which is valued at approx. £4,000		
	The Lower Mole Partnership are directly funded by EEBC, MVDC, EBC, RBK, SCC and CoL and carry out a minimum of 200 volunteers days per year in Epsom & Ewell (476 during 16/17)	Operates within existing budgets	On going	Continue to support the work of the partnership with both officer and member support	Maintain minimum of 200 volunteers days annually		
	The Epsom Common Association ECOVOLS are supported and directed by EEBC	Operates within existing budgets	On going	Continue to support the work of the partnership with both officer and member support	Maintain the current one task per month as a minimum		

EEBC Objectives	Actions	Funding/Resource Implications	Timescale	Target	Baseline	Update/Progress	Traffic Light
	<p>To host community events which offer opportunities for local residents to volunteer.</p> <p>Network of 100 local organisations sharing info a regular basis – info exchange between the groups</p>		By March 2018	To host Round the Borough Hike & Bike events and identify 30 volunteers for each event.	25 Vols in each event in 2016		
	To enter the 2017 Surrey Youth Games:		By end of July 2017	To enter a squad into the 2017 Surrey Youth Games (SYG) whilst maximising opportunities for club, coach and volunteer development	Coaches/ volunteers = 20 in 2016		
	Dedicated Ranger Liaison Officer to support Friends groups in parks. Thriving, established volunteer groups at Nonsuch Park supported by Streetcare Manager	Within existing budget	On-going	To continue to support and encourage volunteer activity.			

EEBC Objectives	Actions	Funding/Resource Implications	Timescale	Target	Baseline	Update/Progress	Traffic Light
	Supporting Community and Wellbeing services	Within existing budget	On going	Continue to recruit and support volunteers to assist with the Community and Wellbeing services	Meals at home 1xvolunter Community Alarm plus x2 volunteers Wellbeing Centre x6 volunteers	On target continuing to recruit throughout the year	
3c) To provide quality parks, nature reserves and other public spaces that are safe, pleasant and well maintained	Local Nature Reserve Management Plans (Inclusive of: habitat & species conservation, improving public access and site interpretation)	Implementation of plans limited to extent of agreed funding or current external funding sources	The plans have a 100 year time frame reviewed every 10 years up to 2116/2117	Continue to deliver the plans	First 10 year plans from 2005/6 to 2015/16 were in large part successfully delivered so a proven way to manage and enhance our nature reserves		
	Delivery of Epsom & Ewell Biodiversity Action Plan	Implementation of plans limited to extent of agreed funding or current external funding sources	The plan is a 10 year plan due for review in 2019/2020	Continue to deliver as much of the plans as current funding arrangements permit	The implementation the first plan provides a baseline and has proved an effective way of achieving, recording and highlighting progress		

EEBC Objectives	Actions	Funding/Resource Implications	Timescale	Target	Baseline	Update/Progress	Traffic Light
	Development of management plans for all major parks & public spaces leading to external accreditation.	Within existing budgets	On-going	<p>Produce an Operational Management Plan for Rosebery Park and Ewell Court</p> <p>Maintain external accreditation to recognise the quality of Alexandra Recreation Ground, Ewell Court Park, Rosebery Park and Nonsuch</p>		<p>Rosebery Management Plan is now complete. Green Flag awarded to Alex, Ewell Court and Rosebery and South & South East In Bloom Silver Gilt Awards (Heritage and Large Park categories) for Nonsuch Park.</p> <p>Comms: Promotion of Green Flag Award and South & South East in Bloom awards for our winning parks through all comms channels.</p>	

EEBC Objectives	Actions	Funding/Resource Implications	Timescale	Target	Baseline	Update/Progress	Traffic Light
3d) Accommodating sustainable development whilst protecting the green belt in accordance with Policy	Provision of planning advice on biodiversity	Within existing budgets	On going	Continue to develop this recently developed in house ability	No net loss of biodiversity		
3e) Keeping the streets & public spaces clean & tidy	Taking action to reduce graffiti, littering, flyposting, illegal advertising and dog fouling.	Within existing budgets	Ongoing	None		Successful interventions to tackle waste offences via fixed penalty notices and prosecutions.	

Surrey Health & Wellbeing Strategy Aim 4: Improving Older Adults Health & Wellbeing

The growing number of older people will have a major impact on health care provision as they are more likely to experience disability and long-term conditions

*Key Priorities: **Supporting our Community***

SCC Objectives	Actions	Funding/Resource Implications	Timescale	Target	Baseline	Update/Progress	Traffic Light
4.1 To help reduce the number of people at risk of falling.	Provision of exercise classes at Longmead Community Centre	Premises provided by EEBC & income from hire of premises	On going	9800	9750		
	Deliver in partnership the Get Active 50+ programme with specific focus on those at risk of falling.	Funded through Active Surrey grant with matched funding from EEBC	By Dec 2017	To deliver 2 x 9 week programme of OTAGO strength training at Bourne Hall and Epsom Methodist Church.	No baseline		
	Provision of exercise & dance classes for over 50s at Bourne Hall	Self-funded					
	Handyman Service	Currently commissioned by Adult Social Care	Funding until March 2018	Typically 300 small jobs completed per annum	300	On target to deliver within the budget.	Green

SCC Objectives	Actions	Funding/Resource Implications	Timescale	Target	Baseline	Update/Progress	Traffic Light
	Mandatory Disabled Facilities Grant (DFG) programme	Bettercare Fund	Ongoing programme	Programme delivered within the budget	£535K budget plus carry over.	On target	Green
	Social Prescribing will sign post to Activities within the borough when they are referred under the title of being Healthy for over 55s (e.g. exercise, weight loss, alcohol consumption)	Existing resources	March 2018	To signpost the over 55's to activities within the borough to support the reduction of people at risk of falls		Pilot is for a period of one year end date March 2018	
	Raise awareness of the importance of keeping active by promoting what is available in the borough to all the Community and wellbeing services clients	Use existing resource's	On going	1,100 Cleints	1,110	On target Leaflets provided to clients when they travel on the Transport or delivered with meals and added to post when letters issued	

SCC Objectives	Actions	Funding/Resource Implications	Timescale	Target	Baseline	Update/Progress	Traffic Light
4.2 To support older adults independence and reduce the need for hospitalisation or social care.	Home Improvement Agency provides a one stop shop advice service and delivery of:	Currently commissioned by Adult Social Care	Funding until march 2018.	Ongoing signposting service and assistance for grant applications.	£37K budget from SCC	There is a wide review of aids and adaptations being undertaken by SCC, this will directly impact on funding for HP and HIA services from 2018. Comms: Promotion of HIA through comms channels.	
	Handyman Service	Currently commissioned by Adult Social Care	Funding until March 2018	Typically 300 small jobs completed per annum	300	On target to deliver within the budget.	
	Hardship Fund	Fee generated from HIA agency service and payment of charges on DFG adapted properties	Ongoing until March 2018 and until funding has been used.	Ad-hoc as client needs.	N/A delivered within available budget.	Two cases already completed.	Green

SCC Objectives	Actions	Funding/Resource Implications	Timescale	Target	Baseline	Update/Progress	Traffic Light
	Discretionary Fund	Funded through the BCF DFG Grant allocation	Approved in July, scheme launch in December 2017 and ongoing subject to funding	Ad-hoc as client needs.	N/A delivered within available budget.	Scheme will allow for a flexible use of the DFG budget to provide a wide range of options to enable vulnerable residents to keep safe and secure in their home.	Green
	Provision of a bathing service at Longmead Community Centre	Funded by EEBC Topped up by clients	On going	350 per year	300 per year		
	Provision of a massage service for older people at Longmead Community Centre	Self-funding	On going	336 per year	336 per year		
	Provision of a hairdressing service for older people at Longmead Community Centre	Self funding + income from hire of the premises	On going	1500 per year	1500 per year		

SCC Objectives	Actions	Funding/Resource Implications	Timescale	Target	Baseline	Update/Progress	Traffic Light
	Provision of a foot care clinic for older people at Longmead Community Centre	Funded by Age concern	On going	Records need to be obtained from Age Concern			
	Provision of computer classes for older people at Longmead Community Centre	funded by WEA	On going	70 per year	66 per year		
	Provision of Caged Cricket for older people at Longmead Community Centre	Originally funded by Active Surrey but at present funded by EEBC and the tutors	On going	320	300		
	Provision of Soft ball Tennis games for the older people at Longmead Community Centre	Self-funding	On going	304 participants per year	No base line		
	Meals at home and Shopping service	Grant funded from SCC	SLA to March 2018	120 Clients	110	On target To date we provide meals for 110 clients per day 5 days a week	

SCC Objectives	Actions	Funding/Resource Implications	Timescale	Target	Baseline	Update/Progress	Traffic Light
	Community Alarm plus (Includes Telecare)	Existing budget and fees & charges from private clients	On going	870 for 2017/18	846	From April 2017 we provide a linked smoke alarm as part of the basic package Installation are completed within 2 /3 of receipt of referral	
	Home safe in partnership with EGH Mobile community alarms and key safes	Existing budget and fees & charges from private clients	On going	As required		Installation are completed within 2 /3 of receipt of referral	
	Key safe installation which enables Carers/GP's and other health professionals gain access to clients home so they can receive care at home.	Existing budget and fees & charges from private clients	On going	As required		Installation are completed within 2 /3 of receipt of referral	

SCC Objectives	Actions	Funding/Resource Implications	Timescale	Target	Baseline	Update/Progress	Traffic Light
	Social Prescribing will sign post to Activities within the borough when they are referred under the title of being Healthy for over 55s (e.g. exercise, weight loss, alcohol consumption)	Existing resources	March 2018	To signpost the over 55's to services and activities within the borough		Pilot is for a period of one year end date March 2018	
	Transport from home which supports older adults independence	Grant funded from SCC	SLA to March 2018		120	On target	
	Link with other organisations able to deliver this service to promote availability. Link with Police to keep an up to date vulnerable adults register?						

SCC Objectives	Actions	Funding/Resource Implications	Timescale	Target	Baseline	Update/Progress	Traffic Light
4.3 To support older adults during extreme weather conditions.	Vulnerable adults list provided to the Emergency planning team	Existing resources	Monthly	To produce as requested		Flexiroute will enable us to upload the data to SCC in a format conducive to their formatting Comms: Promotion of Stay Well this Winter SCC and EEBC messages through all comms channels.	
	Meals at home Emergency meals provided to vulnerable clients in extreme weather conditions	Existing resources	When requested	When requested			
	Shopping service Emergency shopping provided to vulnerable clients in extreme weather conditions	Existing resources	When requested	When requested			

SCC Objectives	Actions	Funding/Resource Implications	Timescale	Target	Baseline	Update/Progress	Traffic Light
	Winter warmer Packs Some packs kept at the Wellbeing centre to be given out in case of emergency	Existing resources	When requested	When requested			
4.4 To support those adults who suffer with dementia	Provision of restaurant/ coffee shop at Longmead Community Centre	Funded by EEBC but topped up by clients	On going	12500 per year	12250 covers per year		
	Wellbeing Centre Extra support Group	Pump primed from PPP in year 1 to become self-sustaining from year 2	November 2017	8-10 members		Delayed due to building works being behind schedule	
	Transport from home which supports older adults independence	Grant funded from SCC	SLA to March 2018		120	On target	
4.5 To support and encourage social engagement amongst older adults	Provision of singing groups at Longmead Community Centre	Funded by EEBC	On going	925 people per year	925 people per year		

SCC Objectives	Actions	Funding/Resource Implications	Timescale	Target	Baseline	Update/Progress	Traffic Light
	Provision of dance groups at Longmead Community Centre	Premises funded by EEBC	On going	270	265		
	Provision of 2 Singing Clubs and 2 Ukulele Clubs at Longmead community Centre	Premises funded by EEBC	On going	2600	2600		
	Provision of weekly Bridge Club, Chess club and Arts and craft clubs at Longmead Community Centre	Premises funded by EEBC	On going	1350	1350		
	Provision of excursions and activities for older people at Longmead Community Centre	Self funded trips to Theatre, river cruises and Bluebell railway etc	7 trips per year	112	112		
	Transport from home	Grant funded by SCC	SLA to March 2018		120	On target	

SCC Objectives	Actions	Funding/Resource Implications	Timescale	Target	Baseline	Update/Progress	Traffic Light
	Epsom & Ewell Health Walks	Run by volunteers but EEBC provides support through printing brochures each quarter	Every quarter a new programme is published	To continue to support through promotion and printing options, the delivery of the Epsom & Ewell Health Walks	4 x walk programmes a year	Comms: Ongoing – promotion of One You – 10mins brisk walking; Heart Age app through all comms channels.	
	Countryside Team Conservation Volunteers	Operates within existing budgets which are very reliant on external grants.	On going		Currently average approx 400 volunteer days annually which is worth approx. £23,000		
	Provision of social and community activities at Bourne Hall	Self- funded					
	Wellbeing Centre Extra support Group	Pump primed from PPP in year 1 to become self-sustaining from year 2	November 2017	8-10 members		Delayed awaiting building works	

EEBC Objectives	Actions	Funding/Resource Implications	Timescale	Target	Baseline	Update/Progress	Traffic Light
1.1 To decrease air pollution in Epsom & Ewell.	Air Alert- Air Pollution warning service (via text messaging) for residents	£1000 per year existing budget	3 year commitment	None at present, may be possible to devise one based on take up	66 people	None, opportunities for publicity	
	Air Quality Monitoring – Diffusion Tubes	Budgeted	Ongoing since 1999	Ideally to improve air quality in all areas	Annual NO2 national objective is 40 mg/m3		
1.2 Pest Control	Provision of a comprehensive Pest Control Service	Budgeted	New service commenced 10/16	Income target established at £8000 p/a	-	First year of service appears to show resident satisfied with service.	
1.3 Nuisance Investigations							
1.4 Promoting healthy and active lifestyles for the young	Implement the Leisure Development Strategy and provide quarterly updates to H&W Committee.	From existing budget and staffing resources	By end Mar 2018 but with updates each quarter	To deliver against each target as per the LD action plan	As per LD action plan	Quarterly updates have been sent to the Community & Wellbeing Committee	Green
	Community clean up campaigns						

EEBC Objectives	Actions	Funding/Resource Implications	Timescale	Target	Baseline	Update/Progress	Traffic Light
	Communications conduit for NHS national campaigns such as NHS England, NHS Choices, Public Health England South East						
	Communications conduit for local campaigns such a Surrey and Borders Partnership, NHS Foundation Trust, Surrey Downs CCG and Healthwatch Surrey	SP attends Surrey downs CCG System Resilience Group. Feeds back to EEBC officers when action/input required.					

Surrey Health & Wellbeing Strategy Aim 5: Safeguarding the Population

Living a life that is free from harm and abuse is a fundamental right of every person and protecting this right means that people can grow up and live a life that makes the most of their opportunities

Key Priorities: **Supporting our Community**

SCC Objectives	Actions	Funding/Resource Implications	Timescale	Target	Baseline	Update/Progress	Traffic Light
5.1 Support the safeguarding of children & vulnerable adults	Safeguarding (Adults and Children)	Contribution from D&Bs to boards and training. Council	Ongoing	N/A	N/A	Invoices paid 2017/18	Green
	Communications conduit for Surrey Safeguarding Adults Board	Existing budgets	Ongoing	All relevant information dispersed to Council agencies via the nominated EEBC safeguarding champions	N/A	All MASH progress updates circulated	Green
	Communications conduit for Surrey Safeguarding Children's Board	Existing budgets	Ongoing	As above	N/A	As above.	Green.
	All Community and Wellbeing services supports the safeguarding of vulnerable adults	Existing budgets	On going	As soon as an issue is raised		We report all safeguarding issues to ASC [MASH]	

SCC Objectives	Actions	Funding/Resource Implications	Timescale	Target	Baseline	Update/Progress	Traffic Light
	Community alarm plus is installed into homes of vulnerable adults to monitor safeguarding issues within the home	Existing budgets	On going	As soon as an issue is raised		We report all safeguarding issues to ASC [MASH]	
	Implement safeguarding policy for EEBC that includes users of EEBC facilities and voluntary organisations supported by EEBC	Existing budgets	Ongoing	Review of annually including updating of reporting channels.	N/A	Revised details on MASH reported contained within policy.	Green
	To implement the principles of the PREVENT programme to protect young people and vulnerable adults from radicalisation	Existing budgets	Ongoing	Principles of PREVENT embedded in the safeguarding policy.	N/A	One CHANNEL case identified.	Green
5.2 Support a multi-agency approach to working with families with multiple needs.	Family Support Programme (Troubled Families) – Governance of programme with E&E CSP of which EEBC is a statutory partner	DCLG. Council staffing costs	DCLG funding to 2020	All families identified as meeting criteria admitted into the programme.	None		

SCC Objectives	Actions	Funding/Resource Implications	Timescale	Target	Baseline	Update/Progress	Traffic Light
	Longmeadz Kickn: The project targets 'at risk' young people and signposts them to services that can support their needs, this includes support for the wider family.	Partnership Fund collected over a number of years from funding bids and partner contributions	By Sept 2017	To implement new coaching and management arrangements for the continuation of Longmeadz Kickn in Court Rec and monitor attendance.	No baseline		
	Dealing with encampments/welfare checks and needs of local settled residents	Within existing budgets	On-going				
5.3 Raise awareness of Domestic Abuse and the services available to help those suffering from DA	Sanctuary Scheme	£5,000 pa - DCLG Homeless prevention grant which forms part of Housings existing budget					
	Surrey Domestic Abuse Mobility Scheme	Existing budgets	On-going				
	Communications conduit - national and local police campaigns	Existing budgets				Comms: Promotion of Surrey Against Domestic Abuse week (9 – 15 Oct) through social media.	

SCC Objectives	Actions	Funding/Resource Implications	Timescale	Target	Baseline	Update/Progress	Traffic Light
5.4 Work in partnership to address the number of people in housing need and/or homeless in Epsom & Ewell.	eSOS (East Surrey Outreach Service)	EEBC growth bid approved for 2017/18 - £25,000 pa					
	ETHOS (Employment , Training Housing Options Service)	£10, 000 pa DCLG Homeless prevention grant which forms part of Housings existing budget					
	Surrey wide Homeless Health Needs Audit 2018	Existing budgets	Every 2 years				
	Special Needs Register/Panel	Existing budgets	On going				
	Housing Allocations & Choice Based Lettings policy	Existing budgets	On going	The policy enables the Council to consider the individual needs of applicants while making best use of the limited housing stock.			

SCC Objectives	Actions	Funding/Resource Implications	Timescale	Target	Baseline	Update/Progress	Traffic Light
	Hospital Discharge Protocol	Existing budgets	On going	The protocol ensures that people who are homeless or threatened with homelessness are identified on admission and that their pending discharge is notified to relevant Housing Services			
	Housing Benefit – Discretionary Hardship Payments	Central Govt grant					

SCC Objectives	Actions	Funding/Resource Implications	Timescale	Target	Baseline	Update/Progress	Traffic Light
	<p>Provision of affordable housing to meet identified housing needs within the Borough, including aiding the prevention of homelessness</p>	<p>Planning gain & Section 106 funds</p> <p>Housing Association funding (assets and borrowing)</p> <p>Central Govt grants direct to Housing Associations via Homes & Communities Agency</p> <p>Council Officer resources (time)</p>					

SCC Objectives	Actions	Funding/Resource Implications	Timescale	Target	Baseline	Update/Progress	Traffic Light
	Hollymoor Lane re-development	<p>Housing Association funding (assets and borrowing)</p> <p>Central Govt grants direct to Housing Associations via Homes & Communities Agency</p> <p>Deployment of Section 106 funds from the Council if necessary</p> <p>Council officer resources (time)</p>	Entire scheme is due to complete in late 2018	<p>Deliver 30 affordable homes to be owned and managed by Orbit Housing Association.</p> <p>Deliver a new mini supermarket. Lease income to be retained by the Borough Council.</p>	N/A – was a formerly derelict site	Demolition has taken place. A ceremony is taking place on November 6 th 2017 to mark the laying of the first brick on site.	Green

EEBC Objectives	Actions	Funding/Resource Implications	Timescale	Target	Baseline	Update/Progress	Traffic Light
1.1 Private Sector Housing	Licence certain houses in multiple occupation, enforce minimum standards of housing in the private sector	Within existing budget			100 complaints per year. 35 licenced HMOs at present	Proposal for altering licensable criteria will result in three times the number of licenced properties	
1.2 To increase public perception of safety within Parks & Open Spaces	Patrolling the Parks adds to public safety and well being	Within existing budgets	On-going		Dedicated Patrol Ranger team		
	Host and organise Nonsuch Park Awareness Day with focus on fitness, nature and culture	Within existing budget	Annually		Approximately 1000 visitors		
1.3 Provision of financial support	Council Tax Support (financial help with the council tax)	Some Admin grant from central govt	On-going	Not applicable	Not applicable	Not applicable	Green
	Council Tax Support – Discretionary Hardship Payments	Currently set at £25,000, it is funded by EEBC	On-going	Not applicable	Not applicable	Not applicable	Green

EEBC Objectives	Actions	Funding/Resource Implications	Timescale	Target	Baseline	Update/Progress	Traffic Light
	Universal Credit – locally delivered support	Some small funding from central govt	On-going	Not applicable	Not applicable	Not applicable	Green
	Housing Benefit (financial help with rents)	Funded through DWP subsidy scheme	On-going	Not applicable	Not applicable	Not applicable	Green

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