

Police and Crime Plan Consultation

Name – Rod Brown Head of Housing and Community

Organisation – Epsom & Ewell Borough Council

Question	Response
What should be the high level policing priorities for Surrey Police in the Police and Crime Plan for 2021-24?	<p>Surrey Police should continue the focus on local policing and supporting the work of the neighbourhood teams.</p> <p>Surrey Police should consider the relationship with crime and the wider determinants of health with a view to using public health methodology in tackling crime. In this area there are capable professionals employed in partner agencies with aligned priorities.</p>
What other broader priorities (e.g. Community Safety, victim support, criminal justice) should be included within the plan?	<p>Community safety should be identified as a broader priority reflecting the need to create safer communities and reduce the fear of crime. Wellbeing more generally should be well reflected in the plan recognising that security is a building block to better health and wellness.</p>
What do you think Surrey Police currently do well?	<p>The improved victim focussed approach has been well received and building local partnerships with the council and other stakeholders has been welcomed.</p>
What do you think Surrey Police currently do less well?	<p>Residents have expressed frustration about obtaining responses to 101 calls including long wait times and lack of resulting action.</p>
What are the aspects of policing where you would like to see the PCC focus improvement in over the next 3 years?	<p>Protecting women and girls from abuse and violence. Anti-social behaviour in the community Serious organised Crime</p>
What should be the balance between specialist policing, such as counter-terrorism, firearms, investigating serious crimes, reducing domestic violence etc and local demands for e.g. visible police presence?	<p>Much of the work on counter terrorism, fire arms, investigation of serious crimes and domestic violence is not so well known to the public but it is accepted these services need to be a priority. Visible policing is however essential to reassure residents and deter criminal activity.</p>
What is your view on police engagement with stakeholders and the public?	<p>At a local level we have benefitted from Borough Commanders who have been very willing to take feedback and engage with all levels of officers and councillors. This has been less obvious at more senior ranks.</p>
How could the role of the PCC improve engagement with residents and stakeholders?	<p>As an elected official, it is necessary to be accessible and visible on both an individual level as well as part of a corporate</p>

	infrastructure. Tours of local areas, meeting local residents and Members would be most welcome.
What information would you like to see on policing and community safety? (e.g. more crime statistics, police numbers, stories of success.	Story telling is a powerful method of explaining issues and increasing understanding. Increasing the ease with which local people can access police data, including crime stats, resourcing and outcomes would be welcomed.