

**Service: Playhouse**  
**Service Manager: Ian Dyer**

Service	Charged At	Description	Unit	2022/23	2023/24	% Change
<b>Playhouse</b>						
<b>Hire Commercial Rate</b>						
		Auditorium - 10:00 to 23:00	per hour	177.00	187.50	5.9%
		Auditorium -23:00 to 10:00	per hour	354.00	375.00	5.9%
<b>Hire Community Rate</b>						
		Auditorium - 10:00 to 23:00	per hour	85.00	87.50	2.9%
		Auditorium - 23:00 to 10:00	per hour	170.00	180.00	5.9%
		Myers Studio - Monday to Sunday 10:00 to 23:00	per hour	32.00	34.00	6.3%
<b>Hire Standard Rate</b>						
		Auditorium - 10:00 to 23:00	per hour	118.00	125.00	5.9%
		Auditorium - 23:00 to 10:00	per hour	236.00	250.00	5.9%
		Members Bar	per hour	31.00	32.00	3.2%
		Myers Studio - Monday to Sunday 10:00 to 18:00	per hour	41.00	43.00	4.9%
		Myers Studio - Monday to Sunday 18:00 to 23:00	per hour	52.00	55.00	5.8%
<b>Membership Out of Borough Residents</b>						
		Adult	Per annum	21.00	21.00	0.0%
		Adult Couple	Per annum	29.00	29.00	0.0%
		Disabled	One off payment	15.00	15.00	0.0%
		Family (2 adults and all children under 16)	Per annum	34.00	34.00	0.0%
		Family Add ons (children only)	Per annum	6.00	6.00	0.0%
		Over 65	Per annum	15.00	15.00	0.0%
		Unemployed (upon 6 monthly proof of unemployment)	6 months	6.00	6.00	0.0%
<b>Membership Residents</b>						
		Adult	Per annum	19.00	19.00	0.0%
		Adult Couple	Per annum	26.00	26.00	0.0%
		Disabled	One off payment	12.00	12.00	0.0%
		Family (2 adults and all children under 16)	Per annum	29.00	29.00	0.0%
		Family Add ons (children only)	Per annum	5.00	5.00	0.0%
		Over 65	Per annum	12.00	12.00	0.0%
		Student	Per annum	5.00	5.00	0.0%
		Unemployed (upon 6 monthly proof of unemployment)	6 months	5.00	5.00	0.0%

**Service: Playhouse**

**Service Manager: Ian Dyer**

Service	Charged At	Description	Unit	2022/23	2023/24	% Change
<b>Playhouse</b>						
<b>Other Charges</b>						
		Additional Technicians	Per hour	25.00	26.50	6.0%
		Basic Technical Facilities (Auditorium)	Per performance/rehearsal	127.00	134.50	5.9%
		Basic Technical Facilities (Myers)	Per performance/rehearsal	65.50	69.00	5.3%
		Box Office Set Up (Main Auditorium)	Per week	67.00	71.00	6.0%
		Box Office Set Up (Main Auditorium)	Per performance	31.30	33.00	5.4%
		Box Office Set Up (Myers Studio)	Per week	17.50	18.50	5.7%
		Box Office Set Up (Myers Studio)	Per performance	9.30	10.00	7.5%
		Change of Stage Format	Per performance/rehearsal	161.00	170.50	5.9%
		Digital Only Marketing Package	Per event	41.50	44.00	6.0%
		Follow Spot Operator	Per hour	19.60	21.00	7.1%
		Full Marketing Package	Price on application	0.00	0.00	
		Grand Piano	Per performance/rehearsal	132.00	140.00	6.1%
		Miscellaneous Equipment	Price on application	0.00	0.00	
		Myers Studio Full Marketing Package	Price on application	0.00	0.00	
		Piano Tuning - Steinway Grand Piano Mon-Sat rate	Per item	120.00	150.00	25.0%
		Piano Tuning - Steinway Grand Piano Sunday rate	Per item	120.00	200.00	66.7%
		Postage	per posting	1.55	1.65	6.5%
		Technical Equipment Package	Per performance/rehearsal	39.20	41.50	5.9%
		Technical Meeting Charge	Per hour	34.00	36.00	5.9%
		Ticket printing (Main auditorium)	Per performance	51.00	54.00	5.9%
		Ticket printing (Myers Studio)	Per performance	17.00	18.00	5.9%
		Transaction Charge	Per transaction	1.50	1.60	6.7%

Service: Bourne Hall  
Service Manager: Ian Dyer

Service	Charged At	Description	Unit	2022/23	2023/24	% Change
<b>Bourne Hall</b>						
<b>Community Rate</b>						
		Banqueting Suite (Monday to Friday 09:00-17:00)	day rate	510.00	541.00	6.1%
		Main Hall (Monday to Friday 09:00-17:00)	day rate	510.00	541.00	6.1%
		Main Hall or the Banqueting Suite Monday -Sunday 08:00-15:00	Per Hour	85.00	80.00	-5.9%
		Main Hall or the Banqueting Suite (Saturday/Sunday 15:00-24:00)	Per Hour	130.00	140.00	7.7%
		Rose Room, Studio Room, Azalea Room, Begonia Room, Camelia Room (Monday to Friday 09:00-17:00)	day rate	236.00	250.00	5.9%
		Rose Room, Studio Room, Azalea Room, Begonia Room, Camelia Room (Monday-Friday 08:00-15:00)	Per Hour	39.00	30.00	-23.1%
		Rose Room, Studio Room, Azalea Room, Begonia Room, Camelia Room (Monday-Friday 15:00-24:00)	Per Hour	39.00	42.00	7.7%
		Rose Room, Studio Room, Azalea Room, Begonia Room, Camelia Room (Saturday-Sunday 08:00-24:00)	Per Hour	62.00	66.00	6.5%
		Rose Room, Studio Room, Azalea Room, Begonia Room, Camelia Room, bookings of at least six days consecutively or over 08:00-17:00	day rate	236.00	100.00	-57.6%
		Community Sunday Rate (entire venue) except reception area, foyer and toilets	day rate	765.00	815.00	6.5%
<b>Events</b>						
		Large Room Part Day Event (Min booking 5 hrs)	Per hour	128.00	135.00	5.5%
		Wedding Full Day -12 Hours in 1 large room, 2 hours for a Ceremony Room	Per function	1,490.00	1,650.00	10.7%
<b>Standard Rate</b>						
		All Rooms	Per Hour Midnight to 08:00 & Bank Holidays	224.00	250.00	11.6%
		Art Exhibitions	Per week	157.00	175.00	11.5%
		Foyer B (Monday to Saturday 09:00-17:00)	day rate	32.00	34.00	6.3%
		Gift/Craft fairs	Per week	295.00	350.00	18.6%
		Banqueting Suite (Monday to Friday 09:00-17:00)	day rate	595.00	631.00	6.1%
		Main Hall (Monday to Friday 09:00-17:00)	day rate	595.00	600.00	0.8%
		Main Hall or the Banqueting Suite (Mon-Sun 08:00-17:00)	Per Hour	99.00	105.00	6.1%
		Main Hall or the Banqueting Suite (Saturday/Sunday 17:00-24:00)	Per Hour	149.00	158.00	6.0%
		Rose Room, Studio Room, Azalea Room, Begonia Room, Camelia Room (Monday to Friday 09:00-17:00)	day rate	255.00	271.00	6.3%
		Rose Room, Studio Room, Azalea Room, Begonia Room, Camelia Room (Sat/Sun 08:00-17:00)	Per Hour	43.00	46.00	7.0%
		Rose Room, Studio Room, Azalea Room, Begonia Room, Camelia Room (Saturday/Sunday 17:00-24:00)	Per Hour	71.00	76.00	7.0%
		Kitchen all users	day rate	107.00	150.00	40.2%
		Sunday Opening	Flat Rate in addition to hourly rates	425.00	455.00	7.1%
		Wedding Fairs	Exclusive use of the Venue (Sunday)	1,955.00	2,200.00	12.5%
		Museum Club Sessions	per session	3.95	5.00	26.6%

**Service: Community & Wellbeing Centre**  
**Service Manager: Ian Dyer**

Service	Charged At	Description	Unit	2022/23	2023/24	% Change
				with	with	with
				caretaking	caretaking	caretaking
<b>Social Centre</b>						
<b>Community Rate</b>						
		Dining Room (50) - Monday to Friday 18.00 to 23.00	Per hour	28.90	31.50	9.0%
		Dining Room (50) - Saturday/Sunday 9.00 to 23.00 (Min 2 hrs)	Per hour	29.10	31.50	8.2%
		Half Hall (60) - Monday to Friday 18.00 to 23.00	Per hour	21.85	24.00	9.8%
		Half Hall (60) - Monday to Friday 9.00 to 18.00	Per hour	18.05	19.50	8.0%
		Half Hall (60) - Saturday/Sunday 9.00 to 18.00 (Min 2 hrs)	Per hour	21.85	24.00	9.8%
		Hall (120) - Monday to Friday 18.00 to 23.00	Per hour	32.50	35.50	9.2%
		Hall (120) - Monday to Friday 9.00 to 18.00	Per hour	30.10	32.00	6.3%
		Hall (120) - Saturday/Sunday 18.00 to 23.00 (Min 2hrs)	Per hour	44.70	49.00	9.6%
		Hall (120) - Saturday/Sunday 9.00 to 18.00 (Min 2 hrs)	Per hour	32.45	35.50	9.4%
		Park Lounge (50) - Monday to Friday 18.00 to 23.00	Per hour	28.85	31.50	9.2%
		Park Lounge (50) - Saturday/Sunday 9.00 to 23.00 (Min 2 hrs)	Per hour	29.40	32.30	9.9%
		Small lounge (25) - Monday to Friday 18.00 to 23.00	Per hour	20.60	22.50	9.2%
		Small lounge (25) - Saturday/Sunday 9.00 to 23.00 (Min 2 hrs)	Per hour	20.80	22.70	9.1%
<b>Standard Rate</b>						
		Dining Room (50) - Monday to Friday 18.00 to 23.00	Per hour	36.60	40.00	9.3%
		Dining Room (50) - Saturday/Sunday 9.00 to 23.00 (Min 2 hrs)	Per hour	37.20	40.60	9.1%
		Half Hall (60) - Monday to Friday 18.00 to 23.00	Per hour	26.00	28.50	9.6%
		Half Hall (60) - Monday to Friday 9.00 to 18.00	Per hour	21.20	23.00	8.5%
		Half Hall (60) - Saturday/Sunday 9.00 to 18.00 (Min 2 hrs)	Per hour	26.00	28.50	9.6%
		Hall (120) - Monday to Friday 18.00 to 23.00	Per hour	42.30	46.50	9.9%
		Hall (120) - Monday to Friday 9.00 to 18.00	Per hour	37.80	41.50	9.8%
		Hall (120) - Saturday/Sunday 18.00 to 23.00 (Min 2 hrs)	Per hour	51.50	56.50	9.7%
		Hall (120) - Saturday/Sunday 9.00 to 18.00 (Min 2 hrs)	Per hour	41.80	45.60	9.1%
		Park Lounge (50) - Monday to Friday 18.00 to 23.00	Per hour	36.50	40.00	9.6%
		Park Lounge (50) - Saturday/Sunday 9.00 to 23.00 (Min 2 hrs)	Per hour	36.60	40.00	9.3%
		Small lounge (25) - Monday to Friday 18.00 to 23.00	Per hour	26.00	28.50	9.6%
		Small lounge (25) - Saturday/Sunday 9.00 to 23.00 (Min 2 hrs)	Per hour	26.10	28.50	9.2%

**Service: Community & Wellbeing Centre**  
**Service Manager: Ian Dyer**

Service	Charged At	Description	Unit	2022/23	2023/24	% Change
				self	self	self
				caretaking	caretaking	caretaking
<b>Social Centre</b>						
<b>Community Rate</b>						
		Treatment Rooms - Monday to Friday 9am-6pm	Per hour	16.20	17.80	9.9%
		Dining Room (50) - Monday to Friday 18.00 to 23.00	Per hour	27.00	29.50	9.3%
		Dining Room (50) - Saturday/Sunday 9.00 to 23.00 (Min 2 hrs)	Per hour	27.00	29.50	9.3%
		Half Hall (60) - Monday to Friday 18.00 to 23.00	Per hour	20.20	22.20	9.9%
		Half Hall (60) - Monday to Friday 9.00 to 18.00	Per hour	16.70	18.30	9.6%
		Half Hall (60) - Saturday/Sunday 9.00 to 18.00 (Min 2 hrs)	Per hour	20.20	22.20	9.9%
		Hall (120) - Monday to Friday 18.00 to 23.00	Per hour	30.10	33.00	9.6%
		Hall (120) - Monday to Friday 9.00 to 18.00	Per hour	27.90	30.50	9.3%
		Hall (120) - Saturday/Sunday 18.00 to 23.00 (Min 2hrs)	Per hour	41.50	45.50	9.6%
		Hall (120) - Saturday/Sunday 9.00 to 18.00 (Min 2 hrs)	Per hour	30.10	33.00	9.6%
		Park Lounge (50) - Monday to Friday 18.00 to 23.00	Per hour	26.80	29.40	9.7%
		Park Lounge (50) - Saturday/Sunday 9.00 to 23.00 (Min 2 hrs)	Per hour	27.20	29.70	9.2%
		Small lounge (25) - Monday to Friday 18.00 to 23.00	Per hour	19.60	21.50	9.7%
		Small lounge (25) - Saturday/Sunday 9.00 to 23.00 (Min 2 hrs)	Per hour	19.10	21.00	9.9%
<b>Standard Rate</b>						
		Dining Room (50) - Monday to Friday 18.00 to 23.00	Per hour	33.80	37.00	9.5%
		Dining Room (50) - Saturday/Sunday 9.00 to 23.00 (Min 2 hrs)	Per hour	34.50	37.70	9.3%
		Half Hall (60) - Monday to Friday 18.00 to 23.00	Per hour	24.20	26.50	9.5%
		Half Hall (60) - Monday to Friday 9.00 to 18.00	Per hour	19.60	21.50	9.7%
		Half Hall (60) - Saturday/Sunday 9.00 to 18.00 (Min 2 hrs)	Per hour	24.20	26.50	9.5%
		Hall (120) - Monday to Friday 18.00 to 23.00	Per hour	39.20	43.00	9.7%
		Hall (120) - Monday to Friday 9.00 to 18.00	Per hour	35.10	38.50	9.7%
		Hall (120) - Saturday/Sunday 18.00 to 23.00 (Min 2 hrs)	Per hour	47.40	52.00	9.7%
		Hall (120) - Saturday/Sunday 9.00 to 18.00 (Min 2 hrs)	Per hour	39.00	42.90	10.0%
		Park Lounge (50) - Monday to Friday 18.00 to 23.00	Per hour	34.00	37.40	10.0%
		Park Lounge (50) - Saturday/Sunday 9.00 to 23.00 (Min 2 hrs)	Per hour	33.90	37.00	9.1%
		Small lounge (25) - Monday to Friday 18.00 to 23.00	Per hour	24.00	26.40	10.0%
		Small lounge (25) - Saturday/Sunday 9.00 to 23.00 (Min 2 hrs)	Per hour	24.20	26.50	9.5%

**Service: Community & Wellbeing Centre**  
**Service Manager: Ian Dyer**

Service	Description	Unit	2022/23	2023/24	% Change
<b>Wellbeing Centre</b>					
	Bathing service	Per occasion	16.50	20.00	21.2%
	Bathing Service (persons in receipt of Benefits)	Per occasion	8.50	10.00	17.6%
	Hairdressing (Multiple hairdressers)	Per day	48.50	51.50	6.2%
	Hairdressing (Multiple hairdressers)	Per half day	25.00	27.00	8.0%
	Hairdressing (Single hairdressers)	Per day	39.80	42.20	6.0%
	Hairdressing (Single hairdressers)	Per half day	21.10	23.00	9.0%
	Social Centre Membership - out of borough	Per year	24.20	26.50	9.5%
	Social Centre Membership - single person	Per year	12.50	13.50	8.0%
	Social Centre Membership (persons in receipt of Benefits)	Per year	7.25	7.80	7.6%
	Weekday meal - Members	Per meal	5.65	6.00	6.2%
	Weekday meal - Non-Members	Per meal	6.30	6.80	7.9%
	Weekday Special Meal - Members	Per meal	6.50	7.00	
	Weekday Special Meal - Non-Members	Per meal	7.50	8.20	
<b>Daycare+ Service</b>					
	Activities at Community & Wellbeing Centre	Per session	as advised	as advised	
	Extra Support Day Care	Half Day	20.00	22.00	10.0%
	Extra Support Day Care	Full Day	40.00	44.00	10.0%

**Service: Community Services**  
**Service Manager: Ian Dyer**

Service	Description	Unit	2022/23	2023/24	% Change
<b>Community Alarm</b>					
	Equipment not returned on discontinuance of service	Alarm and pendant	154.50	165.00	6.8%
	Key safe rental	Per month	3.20	3.40	6.2%
	Replacement of lost pendants	Per item	60.30	64.00	6.1%
	Sale of key boxes	Per item	57.00	60.50	6.1%
	Standard charge	Per person per unit per month	21.50	21.50	0.0%
	Standard charge (existing client in residential home on benefits 2,3,7	Per person per unit per month	21.15	21.50	1.7%
	GPS Tracking Unit	Per person per unit per month	22.50	22.50	0.0%
<b>Meals at Home</b>					
	Delivery Service	Per sandwich	2.85	3.10	8.8%
	Delivery Service	Main Meal only	3.80	4.05	6.6%
	Delivery Service	Dessert only	1.45	1.55	6.9%
	Delivery service out of borough	Per sandwich	3.20	3.50	9.4%
	Delivery service out of borough	Main meal only	4.60	5.00	8.7%
	Delivery service out of borough	Dessert only	1.60	1.75	9.4%
	Shopping Service	Per occasion	6.00	6.00	0.0%
	Shopping Service - reduced charge	Per occasion	4.50	4.50	0.0%
<b>Transport from Home</b>					
	Day Centre Transport	Return	4.85	5.15	6.2%
	Dial-a-bus	Return	7.15	7.60	6.3%
	Dial-a-ride	Single	6.50	7.00	7.7%
	Dial-a-ride	Return	13.00	14.00	7.7%
	Excursions	Per excursion	as advised	as advised	
	Membership	Annual	16.50	17.50	6.1%
	Nursing Home adj Borough	Return	13.40	14.30	6.7%
	Out of Borough Hospitals	Return	25.00	27.00	8.0%
<b>Shopmobility</b>					
	Annual membership (2 hours free equipment use per visit)	Annual	24.00	24.00	0.0%
	Non members - Day rate (includes 2 hours use of equipment)	Per visit	6.00	6.00	0.0%

**Service: Private Sector Housing**  
**Service Manager: Rod Brown**

<b>Service</b>	<b>Description</b>	<b>Unit</b>	<b>2022/23</b>	<b>2023/24</b>	<b>% Change</b>
<b>Houses of Multiple Occupation</b>					
	Application over 5 units (or lets)	Per unit (or let)	134.00	143.00	6.7%
	Application up to 5 units (or lets)	Per application or renewal	665.00	705.00	6.0%