

Service: Playhouse
Service Manager: Ian Dyer

Service	Charged At	Description	Unit	2023/24	2024/25	% Change
Playhouse						
Hire Commercial Rate						
		Auditorium - 10:00 to 23:00	per hour	187.50	198.75	6.0%
		Auditorium - 23:00 to 10:00	per hour	375.00	397.50	6.0%
Hire Community Rate						
		Auditorium - 10:00 to 23:00	per hour	87.50	93.00	6.3%
		Auditorium - 23:00 to 10:00	per hour	180.00	191.00	6.1%
		Myers Studio - Monday to Sunday 10:00 to 23:00	per hour	34.00	36.25	6.6%
Hire Standard Rate						
		Auditorium - 10:00 to 23:00	per hour	125.00	132.50	6.0%
		Auditorium - 23:00 to 10:00	per hour	250.00	265.00	6.0%
		Members Bar	per hour	32.00	34.00	6.3%
		Myers Studio - Monday to Sunday 10:00 to 18:00	per hour	43.00	45.75	6.4%
		Myers Studio - Monday to Sunday 18:00 to 23:00	per hour	55.00	58.50	6.4%
Membership Out of Borough Residents						
		Adult	Per annum	21.00	21.00	0.0%
		Adult Couple	Per annum	29.00	29.00	0.0%
		Disabled	One off payment	15.00	15.00	0.0%
		Family (2 adults and all children under 16)	Per annum	34.00	34.00	0.0%
		Family Add ons (children only)	Per annum	6.00	6.00	0.0%
		Over 65	Per annum	15.00	15.00	0.0%
		Unemployed (upon 6 monthly proof of unemployment)	6 months	6.00	6.00	0.0%
Membership Residents						
		Adult	Per annum	19.00	19.00	0.0%
		Adult Couple	Per annum	26.00	26.00	0.0%
		Disabled	One off payment	12.00	12.00	0.0%
		Family (2 adults and all children under 16)	Per annum	29.00	29.00	0.0%
		Family Add ons (children only)	Per annum	5.00	5.00	0.0%
		Over 65	Per annum	12.00	12.00	0.0%
		Student	Per annum	5.00	5.00	0.0%
		Unemployed (upon 6 monthly proof of unemployment)	6 months	5.00	5.00	0.0%

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Service	Charged At	Description	Unit	2023/24	2024/25	% Change
Playhouse						
Other Charges						
		Additional Technicians	Per hour	26.50	28.25	6.6%
		Basic Technical Facilities (Auditorium)	Per performance/rehearsal	127.00	135.00	6.3%
		Basic Technical Facilities (Myers)	Per performance/rehearsal	69.00	73.25	6.2%
		Box Office Set Up (Main Auditorium)	Per week	71.00	75.25	6.0%
		Box Office Set Up (Main Auditorium)	Per performance	33.00	35.00	6.1%
		Box Office Set Up (Myers Studio)	Per week	18.50	19.61	6.0%
		Box Office Set Up (Myers Studio)	Per performance	10.00	10.60	6.0%
		Change of Stage Format	Per performance/rehearsal	170.50	180.75	6.0%
		Digital Only Marketing Package	Per event	44.00	46.64	6.0%
		Follow Spot Operator	Per hour	21.00	22.50	7.1%
		Full Marketing Package	Price on application	0.00	0.00	
		Grand Piano	Per performance/rehearsal	140.00	148.50	6.1%
		Miscellaneous Equipment	Price on application	0.00	0.00	
		Myers Studio Full Marketing Package	Price on application	0.00	0.00	
		Piano Tuning - Steinway Grand Piano Mon-Sat rate	Per item	150.00	Price on application	
		Piano Tuning - Steinway Grand Piano Sunday rate	Per item	200.00	Price on application	
		Postage	per posting	1.65	1.75	6.1%
		Technical Equipment Package	Per performance/rehearsal	41.50	44.00	6.0%
		Technical Meeting Charge	Per hour	36.00	38.25	6.3%
		Ticket printing (Main auditorium)	Per performance	54.00	57.25	6.0%
		Ticket printing (Myers Studio)	Per performance	18.00	19.25	6.9%

Service: Bourne Hall
Service Manager: Ian Dyer

Service	Charged At	Description	Unit	2023/24	2024/25	% Change
Bourne Hall						
Community Rate						
		Banqueting Suite (Monday to Friday 09:00-17:00)	day rate	541.00	575.00	6.3%
		Main Hall (Monday to Friday 09:00-17:00)	day rate	541.00	575.00	6.3%
		Main Hall or the Banqueting Suite Monday -Sunday 08:00-17:00	Per Hour	80.00	85.00	6.3%
		Main Hall or the Banqueting Suite (Saturday/Sunday 17:00-24:00)	Per Hour	140.00	140.00	0.0%
		Rose Room, Studio Room, Azalea Room, Begonia Room, Camelia Room (Monday to Friday 09:00-17:00)	day rate	250.00	265.00	6.0%
		Rose Room, Studio Room, Azalea Room, Begonia Room, Camelia Room (Monday-Friday 08:00-17:00)	Per Hour	30.00	32.00	6.7%
		Rose Room, Studio Room, Azalea Room, Begonia Room, Camelia Room (Monday-Friday 17:00-24:00)	Per Hour	42.00	44.00	4.8%
		Rose Room, Studio Room, Azalea Room, Begonia Room, Camelia Room (Saturday-Sunday 08:00-24:00)	Per Hour	66.00	70.00	6.1%
		Rose Room, Studio Room, Azalea Room, Begonia Room, Camelia Room, bookings of at least six days consecutively or over 08:00-17:00	day rate	100.00	0.00 delete for 24/25	
		Community Sunday Rate (entire venue) except reception area, foyer and toilets	day rate	815.00	865.00	6.1%
		Main Hall or Banqueting Suite (Mon-Fri 17:00-24:00)	Per hour	0.00	100.00 new for 24/25	
Events						
		Large Room Part Day Event (Min booking 5 hrs)	Per hour	135.00	144.00	6.7%
		Wedding Full Day -12 Hours in 1 large room, 2 hours for a Ceremony Room	Per function	1,650.00	0.00 delete for 24/25	
		Flip charts - Markers	Per Flipchart	0.00	5.00 new for 24/25	
		Children Party 09:00-11:30 Studio, Begonia Camillia Only inc Lunchbox up to 20 Children 2024/25	Per Session	0.00	200.00 new for 24/25	
		Children Party 12:00-15:00 Studio, Begonia, Camillia Only inc Lunchbox up to 20 children 2024/25	Per Session	0.00	250.00 new for 24/25	
		Children Party 09:00-11:30 Main Hall Only inc Lunchbox up to 30 children 2024/25	Per Session	0.00	450.00 new for 24/25	
		Children Party 12:00-15:00 Main Hall Only inc Lunchbox up to 30 children 2024/25	Per Session	0.00	500.00 new for 24/25	
		Children Party 09:00-11:30 Studio, Begonia Camillia Only inc Lunchbox up to 20 Children 2025/26	Per Session	0.00	210.00 new for 24/25	
		Children Party 12:00-15:00 Studio, Begonia, Camillia Only inc Lunchbox up to 20 children 2025/26	Per Session	0.00	260.00 new for 24/25	
		Children Party 09:00-11:30 Main Hall Only inc Lunchbox up to 30 children 2025/26	Per Session	0.00	450.00 new for 24/25	
		Children Party 12:00-15:00 Main Hall Only inc Lunchbox up to 30 children 2025/26	Per Session	0.00	510.00 new for 24/25	
		Additional children lunchboxes	Per head	0.00	5.00 new for 24/25	
		Refundable deposit for children Party	Per Session	0.00	50.00 new for 24/25	
		Evening hire and Wedding Refundable deposit	Per event	0.00	300.00 new for 24/25	
		Bar Hire	Per Event	0.00	500.00 new for 24/25	
		Wedding Package Blossom Venue hire only up to 80 People Ceremony 2024/25	Per event	0.00	1,900.00 new for 24/25	
		Wedding Package Willow Venue hire only up to 150 People Ceremony 2024/25	Per event	0.00	2,100.00 new for 24/25	
		Wedding Package Blossom Venue hire only up to 80 People Ceremony 2025/26	Per event	0.00	2,000.00 new for 24/25	
		Wedding Package Willow Venue hire only up to 150 People Ceremony 2025/26	Per event	0.00	2,200.00 new for 24/25	
		Patio/ studio Hire Mon - Sun 17:00 - 23:00	Per event	0.00	100.00 new for 24/25	
		Overnight Storage of event items	Per Event	0.00	300.00 new for 24/25	
		Additional overnight storage	Daily	0.00	100.00 new for 24/25	

Service: Bourne Hall
 Service Manager: Ian Dyer

Service	Charged At	Description	Unit	2023/24	2024/25	% Change
Bourne Hall						
Standard Rate						
		All Rooms	Per Hour Midnight to 08:00 & Bank Holidays	250.00	265.00	6.0%
		Art Exhibitions	Per week	175.00	175.00	0.0%
		Foyer B (Monday to Saturday 09:00-17:00)	day rate	34.00	0.00 delete for 24/25	
		Gift/Craft fairs	Per week	350.00	350.00	0.0%
		Banqueting Suite (Monday to Friday 09:00-17:00)	day rate	631.00	640.00	1.4%
		Main Hall (Monday to Friday 09:00-17:00)	day rate	600.00	640.00	6.7%
		Main Hall or the Banqueting Suite (Mon-Sun 08:00-17:00)	Per Hour	105.00	105.00	0.0%
		Main Hall or the Banqueting Suite (Saturday/Sunday 17:00-24:00)	Per Hour	158.00	168.00	6.3%
		Rose Room, Studio Room, Azalea Room, Begonia Room, Camelia Room (Monday to Friday 09:00-17:00)	day rate	271.00	290.00	7.0%
		Rose Room, Studio Room, Azalea Room, Begonia Room, Camelia Room (Sat/Sun 08:00-17:00)	Per Hour	46.00	49.00	6.5%
		Rose Room, Studio Room, Azalea Room, Begonia Room, Camelia Room (Saturday/Sunday 17:00-24:00)	Per Hour	76.00	81.00	6.6%
		Kitchen (professional caterers only)	11:00 -23:00	150.00	400.00	166.7%
		Sunday Opening	Flat Rate in addition to hourly rates	455.00	0.00 delete for 24/25	
		Wedding Fairs	Exclusive use of the Venue (Sunday)	2,200.00	0.00 delete for 24/25	
Bourne Hall Museum		Museum Club Sessions	per session	5.00	6.00	20.0%
		Museum Walks	per session	5.00	6.00	20.0%

Service: Community & Wellbeing Centre
Service Manager: Ian Dyer

Service	Charged At	Description	Unit	2023/24	2024/25	% Change
Social Centre				with	with	with
				caretaking	caretaking	caretaking
Community Rate						
		Dining Room (50) - Monday to Friday 18.00 to 23.00	Per hour	31.50	33.50	6.3%
		Dining Room (50) - Saturday/Sunday 9.00 to 23.00 (Min 2 hrs)	Per hour	31.50	33.50	6.3%
		Half Hall (60) - Monday to Friday 18.00 to 23.00	Per hour	24.00	25.50	6.3%
		Half Hall (60) - Monday to Friday 9.00 to 18.00	Per hour	19.50	21.00	7.7%
		Half Hall (60) - Saturday/Sunday 9.00 to 18.00 (Min 2 hrs)	Per hour	24.00	26.00	8.3%
		Hall (120) - Monday to Friday 18.00 to 23.00	Per hour	35.50	37.70	6.2%
		Hall (120) - Monday to Friday 9.00 to 18.00	Per hour	32.00	34.00	6.3%
		Hall (120) - Saturday/Sunday 18.00 to 23.00 (Min 2hrs)	Per hour	49.00	52.00	6.1%
		Hall (120) - Saturday/Sunday 9.00 to 18.00 (Min 2 hrs)	Per hour	35.50	37.80	6.5%
		Park Lounge (50) - Monday to Friday 18.00 to 23.00	Per hour	31.50	33.50	6.3%
		Park Lounge (50) - Saturday/Sunday 9.00 to 23.00 (Min 2 hrs)	Per hour	32.30	34.50	6.8%
		Small lounge (25) - Monday to Friday 18.00 to 23.00	Per hour	22.50	24.00	6.7%
		Small lounge (25) - Saturday/Sunday 9.00 to 23.00 (Min 2 hrs)	Per hour	22.70	24.20	6.6%
Standard Rate						
		Dining Room (50) - Monday to Friday 18.00 to 23.00	Per hour	40.00	42.50	6.3%
		Dining Room (50) - Saturday/Sunday 9.00 to 23.00 (Min 2 hrs)	Per hour	40.60	43.20	6.4%
		Half Hall (60) - Monday to Friday 18.00 to 23.00	Per hour	28.50	30.30	6.3%
		Half Hall (60) - Monday to Friday 9.00 to 18.00	Per hour	23.00	24.50	6.5%
		Half Hall (60) - Saturday/Sunday 9.00 to 18.00 (Min 2 hrs)	Per hour	28.50	30.30	6.3%
		Hall (120) - Monday to Friday 18.00 to 23.00	Per hour	46.50	49.50	6.5%
		Hall (120) - Monday to Friday 9.00 to 18.00	Per hour	41.50	44.00	6.0%
		Hall (120) - Saturday/Sunday 18.00 to 23.00 (Min 2 hrs)	Per hour	56.50	60.00	6.2%
		Hall (120) - Saturday/Sunday 9.00 to 18.00 (Min 2 hrs)	Per hour	45.60	48.50	6.4%
		Park Lounge (50) - Monday to Friday 18.00 to 23.00	Per hour	40.00	42.50	6.3%
		Park Lounge (50) - Saturday/Sunday 9.00 to 23.00 (Min 2 hrs)	Per hour	40.00	42.50	6.3%
		Small lounge (25) - Monday to Friday 18.00 to 23.00	Per hour	28.50	30.40	6.7%
		Small lounge (25) - Saturday/Sunday 9.00 to 23.00 (Min 2 hrs)	Per hour	28.50	30.40	6.7%

Service: Community & Wellbeing Centre
Service Manager: Ian Dyer

Service	Charged At	Description	Unit	2023/24	2024/25	% Change
				self	self	self
				caretaking	caretaking	caretaking
Social Centre						
Community Rate						
		Treatment Rooms - Monday to Friday 9am-6pm	Per hour	17.80	19.00	6.7%
		Dining Room (50) - Monday to Friday 18.00 to 23.00	Per hour	29.50	31.50	6.8%
		Dining Room (50) - Saturday/Sunday 9.00 to 23.00 (Min 2 hrs)	Per hour	29.50	31.50	6.8%
		Half Hall (60) - Monday to Friday 18.00 to 23.00	Per hour	22.20	23.60	6.3%
		Half Hall (60) - Monday to Friday 9.00 to 18.00	Per hour	18.30	19.50	6.6%
		Half Hall (60) - Saturday/Sunday 9.00 to 18.00 (Min 2 hrs)	Per hour	22.20	23.60	6.3%
		Hall (120) - Monday to Friday 18.00 to 23.00	Per hour	33.00	35.00	6.1%
		Hall (120) - Monday to Friday 9.00 to 18.00	Per hour	30.50	32.50	6.6%
		Hall (120) - Saturday/Sunday 18.00 to 23.00 (Min 2hrs)	Per hour	45.50	48.50	6.6%
		Hall (120) - Saturday/Sunday 9.00 to 18.00 (Min 2 hrs)	Per hour	33.00	35.00	6.1%
		Park Lounge (50) - Monday to Friday 18.00 to 23.00	Per hour	29.40	31.20	6.1%
		Park Lounge (50) - Saturday/Sunday 9.00 to 23.00 (Min 2 hrs)	Per hour	29.70	31.50	6.1%
		Small lounge (25) - Monday to Friday 18.00 to 23.00	Per hour	21.50	23.00	7.0%
		Small lounge (25) - Saturday/Sunday 9.00 to 23.00 (Min 2 hrs)	Per hour	21.00	22.40	6.7%
Standard Rate						
		Dining Room (50) - Monday to Friday 18.00 to 23.00	Per hour	37.00	39.30	6.2%
		Dining Room (50) - Saturday/Sunday 9.00 to 23.00 (Min 2 hrs)	Per hour	37.70	40.00	6.1%
		Half Hall (60) - Monday to Friday 18.00 to 23.00	Per hour	26.50	28.30	6.8%
		Half Hall (60) - Monday to Friday 9.00 to 18.00	Per hour	21.50	23.00	7.0%
		Half Hall (60) - Saturday/Sunday 9.00 to 18.00 (Min 2 hrs)	Per hour	26.50	28.30	6.8%
		Hall (120) - Monday to Friday 18.00 to 23.00	Per hour	43.00	46.00	7.0%
		Hall (120) - Monday to Friday 9.00 to 18.00	Per hour	38.50	41.00	6.5%
		Hall (120) - Saturday/Sunday 18.00 to 23.00 (Min 2 hrs)	Per hour	52.00	55.50	6.7%
		Hall (120) - Saturday/Sunday 9.00 to 18.00 (Min 2 hrs)	Per hour	42.90	45.50	6.1%
		Park Lounge (50) - Monday to Friday 18.00 to 23.00	Per hour	37.40	40.00	7.0%
		Park Lounge (50) - Saturday/Sunday 9.00 to 23.00 (Min 2 hrs)	Per hour	37.00	39.50	6.8%
		Small lounge (25) - Monday to Friday 18.00 to 23.00	Per hour	26.40	28.00	6.1%
		Small lounge (25) - Saturday/Sunday 9.00 to 23.00 (Min 2 hrs)	Per hour	26.50	28.30	6.8%

Service: Community & Wellbeing Centre
Service Manager: Ian Dyer

Service	Description	Unit	2023/24	2024/25	% Change
Wellbeing Centre					
	Bathing service	Per occasion	20.00	21.50	7.5%
	Bathing Service (persons in receipt of Benefits)	Per occasion	10.00	10.50	5.0%
	Hairdressing (Multiple hairdressers)	Per day	51.50	55.00	6.8%
	Hairdressing (Multiple hairdressers)	Per half day	27.00	29.00	7.4%
	Hairdressing (Single hairdressers)	Per day	42.20	45.00	6.6%
	Hairdressing (Single hairdressers)	Per half day	23.00	25.00	8.7%
	Social Centre Membership - out of borough	Per year	26.50	28.50	7.5%
	Social Centre Membership - single person	Per year	13.50	14.50	7.4%
	Social Centre Membership (persons in receipt of Benefits)	Per year	7.80	8.30	6.4%
	Weekday meal - Members	Per meal	6.00	6.40	6.7%
	Weekday meal - Non-Members	Per meal	6.80	7.30	7.4%
	Weekday Special Meal - Members	Per meal	7.00	7.50	7.1%
	Weekday Special Meal - Non-Members	Per meal	8.20	8.70	6.1%
Daycare+ Service					
	Activities at Community & Wellbeing Centre	Per session	as advised as advised		
	Extra Support Day Care	Half Day	22.00	22.00	0.0%
	Extra Support Day Care	Full Day	44.00	44.00	0.0%

Service: Community Services
Service Manager: Ian Dyer

Service	Description	Unit	2023/24	2024/25	% Change
Community Alarm					
	Equipment not returned on discontinuance of service	Alarm and pendant	165.00	175.00	6.1%
	Key safe rental	Per month	3.40	3.60	5.9%
	Replacement of lost pendants	Per item	64.00	68.00	6.3%
	Sale of key boxes	Per item	60.50	64.50	6.6%
	Standard charge	Per person per unit per month	21.50	21.50	0.0%
	Standard charge (existing client in residential home on benefits 2,3,7	Per person per unit per month	21.50	21.50	0.0%
	GPS Tracking Unit	Per person per unit per month	22.50	22.50	0.0%
Meals at Home					
	Delivery Service	Per sandwich	3.10	3.30	6.5%
	Delivery Service	Main Meal only	4.05	4.30	6.2%
	Delivery Service	Dessert only	1.55	1.65	6.5%
	Delivery service out of borough	Per sandwich	3.50	3.80	8.6%
	Delivery service out of borough	Main meal only	5.00	5.40	8.0%
	Delivery service out of borough	Dessert only	1.75	1.90	8.6%
	Shopping Service	Per occasion	6.00	6.00	0.0%
	Shopping Service - reduced charge	Per occasion	4.50	4.50	0.0%
Transport from Home					
	Day Centre Transport	Return	5.15	5.50	6.8%
	Dial-a-bus	Return	7.60	8.10	6.6%
	Dial-a-ride	Single	7.00	7.50	7.1%
	Dial-a-ride	Return	14.00	15.00	7.1%
	Excursions	Per excursion	as advised	as advised	
	Membership	Annual	17.50	18.50	5.7%
	Nursing Home adj Borough	Return	14.30	15.50	8.4%
	Out of Borough Hospitals	Return	27.00	28.70	6.3%
Shopmobility					
	Annual membership (2 hours free equipment use per visit)	Annual	24.00	26.00	8.3%
	Non members - Day rate (includes 2 hours use of equipment)	Per visit	6.00	6.50	8.3%

Service: Private Sector Housing
Service Manager: Rod Brown

Service	Description	Unit	2023/24	2024/25	% Change
Houses of Multiple Occupation					
	Application over 5 units (or lets)	Per unit (or let)	143.00	151.58	6.0%
	Application up to 5 units (or lets)	Per application or renewal	705.00	747.30	6.0%