

**REPORT TO EPSOM AND EWELL BOROUGH COUNCIL'S
HEALTH LIAISON PANEL**

Report Title	Epsom and St Helier University Hospitals NHS Trust: Electronic Patient Record System (iClipPro) update
Report Date	11 June 2025
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<p>This short briefing provides the Health Liaison Panel with a written update from Epsom and St Helier hospitals on the launch of a new groupwide electronic patient record system.</p> <p>1. Electronic Patient Record System (iClipPro)</p> <p>Patients and staff across St George's, Epsom and St Helier Hospitals are benefiting from a new groupwide electronic patient record system.</p> <p>The new system, iClipPro, was officially 'switched on' on Friday 9 May, integrating multiple IT systems used across the Trusts' sites into one, giving staff a complete overview of a person's care in real time.</p> <p>Staff across our hospitals worked extremely hard to get ready for the launch of the new patient record system, attending multiple training sessions.</p> <p>The new system is now fully up and running and we believe it will make a real difference for our staff and patients – keeping data secure, reducing delays and supporting clinicians by providing comprehensive access to the information they need, freeing up more time for patient care.</p> <p>New kit and software will also help speed up observations, monitoring, and prescribing, freeing up more time for patient care and meaning fewer delays.</p> <p>While Epsom and St Helier transferred over to the new platform, the existing iClip system at St George's has been updated, so all hospitals will be using the same system.</p> <p>Using one system for over 17,000 staff across multiple sites will streamline admin tasks and minimise duplication.</p> <p>The launch follows years of detailed planning, which included the secure migration of patient information from a number of historic IT systems and paper records into the one single system now in use.</p>	